

Product Manager

POSITION SUMMARY

Our Product Managers have responsibility for ensuring that Vital Insight's products remain the best in the industry. These highly charged employees are expected to lead cross-functional project teams to initiate, design, develop, test, and refine products throughout the product life cycle. Working with the VP of Product Strategy, product managers are responsible for overseeing all aspects of the product including industry and opportunity analysis, functionality specification, technical design, implementation requirements, and marketing strategy. These professionals must possess deep domain expertise, including hands-on problem solving experience related to the product lines they support.

DUTIES AND RESPONSIBILITIES

- Work with customers and prospects to understand problems, issues, and opportunities in their environments and design intuitive software products that solve the most critical challenges.
- Leverage core Vital Insight software functionality to continually improve existing products and develop follow-on and new products.
- Create and manage overall product roadmap and oversee execution.
- Author the Business Requirements Document and drive it throughout the release cycle.
- Develop communication plans, training plans, change management process and prioritization, deployment plans, testing plans, etc. for new and existing products.
- Lead a cross functional project team including executive from Product Development, Sales, Marketing, Professional Services, and Partners to ensure delivery of the solution on time and within budget.
- Lead business development including new opportunity development, product and service adoption, competitive positioning.

REQUIREMENTS

- Proven project and team management skills.
- Demonstrated success in driving complex strategies and projects.
- 2-5 years experience in risk management, revenue assurance, fraud management, or business analysis in an operations or consulting role.
- 2-5 years experience designing and building project management, business intelligence, or other IP-centric software solutions.
- Exceptional decision-making and judgment in conjunction with problem-solving and proven analytical abilities.
- Highly motivated to go the extra mile to ensure customer satisfaction.
- Excellent written and verbal communication skills.
- Strong problem-solving skills and creativity.
- Ability to manage multiple projects and set priorities appropriately.
- Bachelors Degree in a related discipline (accounting, business, finance, computer science, information systems). MBA Preferred.

PREFERENCES

Experience designing and deploying Enterprise Risk Management solutions or COSO related applications. Audit and consulting experience for a leading firm is a plus.